



ABOUT KIDS

KIDS was established in 1970 by John Mulcahy. John was a teacher and wanted to improve communication with a disabled child in his class. To do so, John sought guidance from the child's mother. This in turn established the KIDS ethos of working in partnership with parents and carers.

KIDS have been established in the Yorkshire and the Humber region since 1988. They currently provide services for families living in Hull, the East Riding of Yorkshire and Wakefield.

CONTACTING WESAIL SENDIASS

KIDS

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Office opening hours are
Monday to Friday 9am until 5pm



KIDS, working in partnership with
Wakefield Council and Wakefield CCG



Wakefield Early Support Advice
Information and Liaison Service



**Special Educational Needs
Disability Information
Advice Support Service
(SENDIASS)**



Wakefield Council and Wakefield Clinical Commissioning Group (CCG) have commissioned KIDS the disabled children's charity to deliver a Special Educational Needs Disability Information Advice Support Service (SENDIASS). This will build on the services already provided by Wakefield Early Support Advice Information and Liaison (WeSail) to offer parents, carers and young people a broader range of information from one place including the information and support previously given by the Parent Partnership Service (PPS).

Our SENDIASS provides free, impartial information, advice and support.

SENDIASS work with those organisations, professionals and schools who support children and young people with SEND and their families.

OUR AIMS

The aims of SENDIASS is to support and empower parents and carers through providing information, advice, and support so that they can play an active role in their child's or young person's education and be more aware of the processes around health and social care to support them in meeting their child's needs.

SENDIASS also aims to provide a specific role to support young people with special educational needs and, or, disability to enable them to make informed choices and receive impartial support and advice.

The provision of information, advice and support should help to promote self-advocacy.

WHO CAN ACCESS THE SERVICE?

The service is open to all parents, carers with children who have, or may have, special educational needs and, or, disability, or those organisations and professionals who work with them.

The service is also directly available to young people aged 16-25 who have or may have special educational needs and or disability.

WHAT SUPPORT CAN WE PROVIDE?

We provide information, advice and support at all stages of a child's life up to and including entering adulthood (0 to 25 years). SENDIASS offers;

- ✓ A confidential and impartial service.
- ✓ Information on all aspects of SEND including local procedures, SEND legislation and guidance.
- ✓ Help to gather, understand and interpret information and apply this to individual's situations.
- ✓ Individual casework and representation for those who need it by helping to prepare for meetings, attending meetings, contributing to assessments, making referrals, helping to complete forms and writing letters.
- ✓ Support to resolve disagreements between parents, carers the local authority and schools. Signposting to the Local Offer and national sources of support.
- ✓ Information on personalisation and personal budgets.
- ✓ To work with the local authority and other partners to review and improve services

HOW CAN WE HELP YOU?

We take time to listen to your concerns on the telephone, at your home or another convenient place and encourage you and your child's voice to be heard.

HEARING YOUR THOUGHTS?

We work with the Parent Carer Forum in Wakefield and other representative user groups to ensure views, opinions and experiences of children, young people, parents and carers help to support and inform policy and practice.

CONFIDENTIALITY

All the information given to us is treated as confidential and will only be shared with relevant organisations when parents give their permission. Please contact us if you would like a copy of our confidentiality policy.

IMPARTIALITY

We offer an impartial service – which means we do not take sides and try to ensure everyone is given opportunities to express their views and feel listened to. Please contact us if you would like a copy of our impartiality policy.

COMPLIMENTS AND COMPLAINTS

We are committed to continuous improvement and feedback is welcomed from all service users. All comments, compliments and complaints will be used to improve the service and inform future planning. Please contact us if you would like a copy of our compliments and complaints policy.