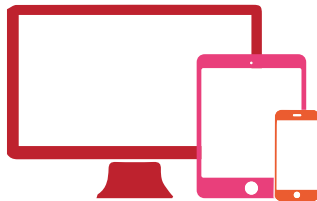



REGISTER & ORDER NOW

Your New School Lunch Ordering System is Now Live!

ISS Education has recently upgraded our school meals ordering website. The time has come for your school to move over to the new system – hurray! We just need you to please spare a few minutes to register your account and place meal orders.



To begin, please visit parents.feedinghungryminds.co.uk and setup your account 

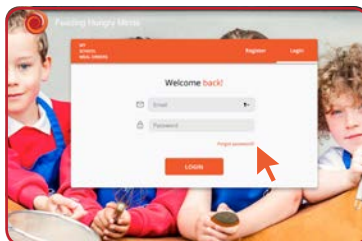


There will be videos available on the **help** section of the website if you get stuck. Below are a few pointers on how to get started.

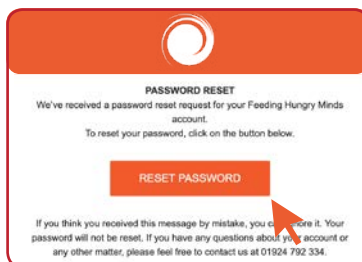
Register Your Account for the First Time

As an existing customer, your account and balance will automatically be transferred to our new website. However, the first time you login, you'll need to follow the instructions below:

1. On the login page select **Forgot Password**
2. Enter your email address and select **Reset Password**
3. You will then receive an email from noreply@bluerunnersolutions.com
Check your junk folder if you can't find the email
4. Open the email and click **Reset Password**
5. This will open the new website and you will be prompted to input your new password and confirm it



Select forgot password



Click reset password in the email

You will now be able to login to your account.

➔ Login to Your Account

1. Enter the same **email address** and **password** as the ones you registered with
2. Click on **Login** which will take you to your account homepage



ONCE YOU'VE LOGGED IN YOU CAN:



Add New Children to Your Account



Change or Cancel Orders



Order Meals

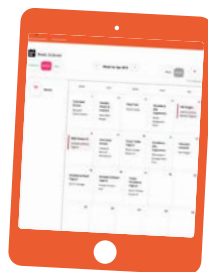


View & Print Your Child's Meal Plans

THE NEW SYSTEM...

- ✔ Is clear and simple to use
- ✔ Includes an automatic registration and password reset process
- ✔ Has a shopping basket function to track meal selections
- ✔ Makes it easy to add children to an account
- ✔ Enables easy printing of meal plans
- ✔ Allows meals to be ordered and cancelled on the same day
- ✔ Emails users with confirmations of orders and changes

We've made it easier to order so the process is much quicker!



SCHOOL LUNCH ORDERING Your 'How To' Guide

Register Your Account

- 1. Go to the Register page
- 2. Add your child's details
- 3. Add your email address
- 4. Check you are happy with the terms and conditions
- 5. Click on Register
- 6. You will receive an email with a link to activate your account

Login to Your Account

- 1. Go to the Login page
- 2. Add your email address and password
- 3. Click on Login
- 4. You will be taken to your account homepage

Add a Child to your Account

- 1. Click the Add New Child icon
- 2. Add your child's details
- 3. Add your email address
- 4. Check you are happy with the terms and conditions
- 5. Click on Add New Child
- 6. You will receive an email with a link to activate your account

For full details on how to setup your account and order, watch our 'How To' videos or take a look at our 'How To' Guide, available on the **help** page of our website.

Still need some advice?

Get in touch by emailing us at feedinghungryminds@uk.issworld.com or give us a call on 01924 792334



Feeding Hungry Minds